DIY AND TRADE RETAIL

Trade collections without the desk queue

Trade customers in a hurry, bigger orders, and colleagues fetching stock to the front desk. eLocker collection lockers let trade and retail customers collect from their phone, so the desk is free for advice and sales.

Best fit: omnichannel retailers with 100+ stores and 50+ collections a store a day



THE TRADE-OFF TODAY

WITHOUT ELOCKER

- Trade customers lose paid hours queueing for collections
- Bigger orders tie up colleagues and trolleys
- The morning trade rush and DIY weekends swamp the desk
- No clear record of who collected what, and when

WITH ELOCKER

- 3-door columns with 603 mm high doors for bigger orders
- Anything too big for a locker goes to a staffed point, on the same link
- Trade collects outside staffed hours, where the lockers are accessible
- Every collection logged against its order

WHAT YOUR PILOT MEASURES, AGAINST YOUR OWN BASELINE

Trade wait time
In the morning rush

Colleague minutes per order
From stockroom to handover

Out-of-hours collections
Share collected outside staffed hours

Cost per collection
Built from your own handover steps and timings

PROVE IT FIRST

Prove it in one store first

DIY and trade pilots focus on the morning rush. We measure trade wait times and colleague minutes per order against your own baseline before any rollout.

1. Measure
2. Model
3. Deploy
4. Validate

> "We proved the cost per collection in a single-store pilot before rollout. The numbers made the decision easy."
>
> eLocker customer, sports retail

Book your free collections audit

Two numbers: what collections cost you today, and what they would cost with lockers.

Book an audit